

If the client's app has a feature which includes any of the below functions in the platform, the data is processed as set forth below and shared with the below third parties. Functions marked with "A" relates to app user data and functions marked with B relates to personal data of the client's employees / admins.

1. Applicable to all Apps (A+B)

All data is stored and hosted in Amazon Web Services (thus shared with Amazon). The servers are located in Stockholm, Sweden. Appspotr AB has the agreements necessary in place with Amazon.

All data is accessible by the development team in Appspotr South Asia Ltd, located in Sri Lanka (thus shared with Appspotr South Asia Ltd). The company is a wholly owned subsidiary to Appspotr AB and the data is only accessed by employees in Sri Lanka on a strictly need-to-access basis. The data is not stored in Sri Lanka but only accessed on the servers located in Stockholm, Sweden. Appspotr AB has the agreements necessary in place with Appspotr South Asia Ltd.

2. Function: Media Gallery (A+B)

The Media Gallery function is used to manage media (such as images, icons and PDFs) that are uploaded to the platform through the CMS as well as directly through the App. It is stored on the Amazon servers and managed in accordance with the applicable feature where the Media Gallery is used. Such content is shared with the Zebrafish Labs, Inc. ("Imgix") in order to process images to a feasible format only. Appspotr AB has the agreements necessary in place with Imgix.

3. Function: Datasets (A+B)

The Datasets function are used to store items for display in lists (such as news, feedback or any other feature where the App uses Datasets). This might, if client wants to, include data submitted by the end users of the apps. This data is not shared with any other third party than as set forth under 1. above.

4. Function: App Users (A+B)

The App Users function is used if the end users need to log in to the App (if the client wants such feature). Data that will be processed in such cases are user profile details such as first name, last name, email address and user identifier. This data is not shared with any other third party than as set forth under 1. above.

5. Function: User Groups (A+B)

The User Groups function is used to categorize users into groups in order to determine permissions and push notification targeting (if chosen by the client). The data that will be processed is the user identifier and it will be shared with the third parties as set forth under 1. above.

6. Function: Push Notifications (A+B)

The Push Notifications function is used when the client wants to be able to send push notifications to its users. The content of the push notification will be sent to Apple and Google in order for them to send the push notification to the App, meaning that such content is shared with third parties as set forth under 1. above as well as to Apple and Google. Appspotr AB has the agreements necessary in place with Apple and Google.

7. Function: Integrations (A+B)

The Integrations function is used when the client wish to integrate other external services in the App. The client will then choose how it will be integrated and share data by itself to such third parties (i.e. all such sharing is based on the client's instructions) and such third parties is not sub processors to Appspotr AB but to the client.

8. Function: Zapier Integration (A+B)

The Zapier function is used when the client wishes to integrate other external services in the App. The client will then choose how it will be integrated and share data by itself to such third parties (i.e. all such sharing is based on the client's instructions) and such third parties are not sub processors to Appspotr AB but to the client. The data will also be shared with the third parties as set forth under 1. above.

9. Function: Patchwork (B)

The Patchwork function is used to build the structure and functions of the App. It manages all functions and flow of data in the App. Typically, no personal data is processed in relation to this function, but if the Client chooses a design or structure the App in way that will include such data processing, it might happen. This data is not shared with any other third party than as set forth under 1. above.

10. Function: View builder (B)

The View builder function is used to design the view of the App. Typically, no personal data is processed in relation to this function, but if the Client chooses a design or structure the App in way that will include such data processing, it might happen. This data is not shared with any other third party than as set forth under 1. above.

11. Function: Versions (B)

The Versions function is used to publish the App structure and design to make it available to download the App (i.e. to publish the App). Typically, no personal data is processed in relation to this function, but if the Client chooses a design or structure the App in way that will include such data processing, it might happen. This data is not shared with any other third party than as set forth under 1. above.

12. Function: Platform Configuration (Web) (B)

The Platform Configuration (Web) function is used to configure an App for publishing to the web and enable push notifications. This requires a Firebase service account to be created by the client and the key configured in Appspotr. Appspotr AB will then process the Firebase service account key for use with the App. In order to publish push notifications, the user sending the push notification must provide publishing certificates to the App being published. Appspotr AB will then process the user identifier in order to enable the App to be published to web. This data is shared with the third parties as set forth under 1. above as well as with Google. Appspotr AB has the agreements necessary in place with Google.

13. Function: Platform Configuration (App Store & Play Store) (B)

The Platform Configuration (App Store and Play Store) function is used to configure App Store and Google Play settings in order to compile and publish the App. The Client provides publishing certificates of the App being published. Appspotr AB will then process the user identifier to know who configured the platform in order to permission check. The data that will be processed are the publishing certificates and private keys related to the App and user identifier data. This data is shared with the third parties as set forth under 1. above as well as with Google and Apple. Appspotr AB has the agreements necessary in place with Google and Apple.

14. Function: Distribution (B)

The Distribution function is used as the user of App can request for iOS and Android apps to be compiled. The builds are compiled on remote machines and the users are then allowed to download it. In this process, the provided certificates are used, which may include user identifiers in order to be able to compile the App. This data is shared with the third parties as set forth under 1. above as well as with MacStadium. Appspotr AB has the agreements necessary in place with MacStadium.

15. Function: Settings (B)

The Organization function is used to manage the App's general settings (such as General, Styles, Localization, API, Permission Items, Admins, Roles). To do this, user identifier data is processed. This data is not shared with any other third party than as set forth under 1. above.

16. Function: Organization (B)

The Settings function is used to manage the data regarding the Client's organization and details about it. This includes data as user identifier, email, first name, last name, phone number, organizational details (such as title) and the billing address of the client. This data is shared with the third parties as set forth under 1. above as well as billing details with Stripe. Appspotr AB has the agreements necessary in place with Stripe.

17. Function: Sign Up (B)

The Sign Up function is used to create an organization and user accounts for the client. This includes data as email, first name, last name, phone number, organizational details (such as title) and the billing address of the client. A user identifier is created at this step for the customer. This data is not shared with any other third party than as set forth under 1. above.

18. Function: Organization Roles (B)

The Organization Roles function is used to manage the client's organizational access to the App and the platform by assigning such client users access levels. To do this, user identifier data is processed. This data is not shared with any other third party than as set forth under 1. above.

19. Function: Payment Details (B)

The Payment Details function is used if the client will pay with credit card in order to process necessary payment details. Data that will be processed in such cases are cardholder name, card number, expiry date and security code. This data is not shared with any other third party than Stripe. Appspotr AB has the agreements necessary in place with Stripe.

20. Function: User Account (B)

The Profile function is used to manage an App user's profile in the App (if the client want such feature). Data that will be processed in such cases are user profile details such as first name, last name, email address and user identifier. This data is not shared with any other third party than as set forth under 1. above.

21. Function: System Emails (A+B)

The System Emails function is used to manage an App user's profile in the App (if the client want such feature). Data that will be processed in such cases are user profile details such as first name, last name, email address and user identifier. This data is not shared with any other third party than Mailchimp and the parties as set forth under 1. above. Appspotr AB has the agreements necessary in place with Mailchimp.

22. Function: System Usage (B)

The System Usage function is used to understand the various features in the platform are being used in order to improve them. This is done through anonymous heatmaps, usage screen recordings and user events in the system. Data that will be processed in such cases are user identifiers, organization identifiers, browser, city, country, email, first name, last name and user navigation events. This data is not shared with any other third party than Hotjar and MixPanel. Appspotr AB has the agreements necessary in place with Hotjar and MixPanel.

23. Function: Google Analytics (B)

The Google Analytics function is used to understand the most popular pages and features in the platform to get a general understanding of the usage of the platform. This is done by collecting user navigation events.

Data that will be processed in such cases technical data (https://support.google.com/firebase/answer/9268042?visit_id=638065450589482567-3986352153&rd=1). This data is not shared with any other third party than Google Appspotr AB has the agreements necessary in place with Google.

24. Function: Internal Notifications about system (B)

The Internal Notifications about system function is used to notify Appspotr AB about important system actions being triggered by users. When certain important functions are triggered, Appspotr AB is notified what functions that was triggered as well as some information about it (such as sign up and request of an app build). The data processed when such notice is generated are user identifiers, emails, first name and last name. This data is not shared with any other third party than Slack and the parties as set forth under 1. above. Appspotr AB has the agreements necessary in place with Slack.

25. Function: Support (B)

The Support function is used to provide customer support. When support is requested, Appspotr AB uses the Jira Service Desk (provided by Atlassian Corporation, PLC) as a customer service system to produce a customer support order. The data processed when is the email provided by the person when making the request.. This data is not shared with any other third party than Atlassian Corporation, PLC and the parties as set forth under 1. above. Appspotr AB has the agreements necessary in place with Atlassian Corporation, PLC.

26. Function: App Analytics (A)

The App Analytics function is used to anonymously collect statistics about published apps. The statistics are based on end client usage of the apps. The data collected is an anonymous device identifier unique to the app installation. This data is not shared with any other third party than as set forth under 1. above.